Chapter 7: Measuring the Outcomes of Housing Opportunities for Persons With AIDS (HOPWA)-Funded Activities

HUD's Housing Opportunities for Persons with AIDS (HOPWA)
Program is the only Federal Program dedicated to addressing the
housing needs of persons with HIV/AIDS. The Office of HIV/AIDS
Housing has implemented a number of changes to HOPWA
reporting requirements that strengthen the focus on client
outcomes, all of which complement the Department's larger
initiative to develop an improved performance measurement system
for formula programs under the Consolidated Plan process. This
chapter focuses on measuring outcomes of HOPWA-funded
activities under the new CPD Performance Measurement System.

HOPWA Overview

The Housing Opportunities for Persons with AIDS (HOPWA) Program is the only Federal program dedicated to the housing needs of people living with HIV/AIDS and their families. Ninety percent of HOPWA funds are allocated by formula to states and eligible Metropolitan Statistical Areas, and ten percent of available HOPWA funds are awarded as grants during a competitive selection of projects proposed by state, city, or local government entities or nonprofit organizations.

Specific types of activities funded through the HOPWA Program include:

Facility-Based Housing Development: Expenditures associated with the acquisition, rehabilitation, conversion, or repair of facilities to provide housing to HOPWA-eligible households. Also includes costs related to new construction for single room occupancy (SRO) dwellings and community residences.
Facility-Based Housing Operations: Expenditures associated with leasing a building, general housing operations (e.g., maintenance, security, insurance, utilities, furnishings, equipment, supplies), and the provision of project-based rental assistance.
Facility-Based Non-Housing: Expenditures associated with the construction, acquisition, rehabilitation, conversation, lease, or repair of a non-housing facility, such as a supportive services facility or an emergency shelter.
Tenant-Based Rental Assistance (TBRA): A housing subsidy provided for use on the open rental market. The tenant holds a lease with a private landlord for a unit that is rented at or under Fair Market Rent and that meets Housing Quality/Habitability Standards.
Short-Term Rent, Mortgage, and Utility (STRMU) Assistance: A housing subsidy provided to prevent homelessness of mortgagers or renters in their current place of residence. Grantees may provide assistance for rent, mortgage,

or utilities for a period of up to 21 weeks in any 52-week period. Ongoing assessment of need is required and individual service plans must address housing stability. ☐ Housing Information Services: Information and referral services to assist eligible persons with locating, acquiring, financing, and maintaining housing. Activities may include housing counseling, housing advocacy, housing search assistance, etc. ☐ Resource Identification: Activities to establish, coordinate, and develop housing assistance resources for eligible persons. ☐ Technical assistance: Assistance with establishing and operating a community residence, including planning and other pre-development or pre-construction expenses, as well as costs related to community outreach and education activities. ☐ Supportive services: Expenditures for services that improve the health and well-being of eligible persons and their family members. Services may be provided in conjunction with housing assistance or separately. Examples include case management, meals and nutritional services, adult day care, education, employment assistance, alcohol and drug abuse services, mental health services, transportation assistance, and limited use of funds for uncovered medical services (subject to program limitations). ☐ Permanent Housing Placement: Expenditures that help establish a household in a housing unit, including (but not limited to) application fees, related credit checks, and reasonable security deposits necessary to move persons into permanent housing, provided such deposits do not exceed two months of rent and are designated to be returned to the program. **HOPWA Performance Measurement** As explained in Chapter 1, HUD is required to meet the standards of the Government Performance and Results Act (GPRA) of 1993, which holds all Federal agencies accountable for establishing goals and objectives and measuring achievements. GPRA directly links Congressional decision-making on program spending to the effectiveness and efficiency of Federal programs. ☐ To help aid agencies in their efforts to report the results of their programs and how funds are spent, the Office of Management and Budget (OMB) developed a Program Assessment Rating Tool (PART) to assist agencies in assessing the effectiveness of individual programs. ☐ In 2003, the HOPWA Program underwent a PART assessment. The assessment revealed that a few key changes were needed to better demonstrate the effectiveness of the program. In particular, OMB indicated that the HOPWA Program needed to develop long-term program goals, track client outcomes, provide better oversight on expenditures, and develop indicators to measure cost effectiveness.

In response to the PART review, the Office of HIV/AIDS Housing implemented a number of changes to HOPWA reporting requirements. ☐ With the assistance of HOPWA grantees and project sponsors, the Office of HIV/AIDS Housing identified three national performance measures related to client outcomes: > HOPWA-assisted households will establish or better maintain a stable living environment: HOPWA-assisted households will have improved access to care and support; and HOPWA-assisted households will have a reduced risk of homelessness.¹ ☐ The Office of HIV/AIDS Housing also revised its key program reporting form to integrate the forms with the e-grants initiative, align them with Homeless Management Information System (HMIS) universal data elements, and implement OMB's recommendations to establish long-term performance measures that focus on client outcomes. The Annual Performance Report (Form HUD 40110-C), used by competitive grantees, was revised in January 2006 to collect data on the new outcome measures (housing stability, access to care, and homeless prevention) as well as additional information on expenditures and leveraging. ➤ The Competitive Projects Logic Model (Form HUD-96010) is a standardized logic model from which applicants for competitive funding identify needs, activities, outputs, and outcomes appropriate to their programs from a predetermined list of items. The Logic Model was also updated in January 2006. The Consolidated Annual Performance and Evaluation Report (Form HUD) 40110-D), used by formula grantees, was revised in January 2006 to collect data on the new outcome measures. ☐ All of these changes complement the Department's initiative to develop an improved performance measurement system for all four formula programs funded under the Consolidated Plan process (HOPWA, HOME, CDBG, and ESG). As discussed in Chapter 1, the CPD Performance Measurement System will go into effect in Spring 2006. The data elements related to HOPWA client outcomes (as reflected in the revised APR and CAPER) have been incorporated into the existing version of IDIS. As a result, grantees can begin reporting client outcome data in the system immediately.

¹ Note that the first two measures are assumed to contribute to the third. As a result, homeless prevention is not measured separately.

- ➤ In Fall 2006, Phase I of the re-engineered IDIS will be released and grantees will be required to enter performance data. Grantees will also be required to incorporate performance measurements into Consolidated Plans or Annual Action Plans prepared for FY 2007 HOPWA funding. This will include the determination of an objective and selection of an outcome for each activity, based on the type of activity and its purpose.
- Phase II of the re-engineered IDIS is expected to reduce the overall administrative burden for grantees. HUD's intent is to have the Consolidated Plan, Annual Action Plan, and CAPER integrated into one single performance measurement system. At this time, it has not been determined when Phase II will be released.
- ☐ Competitive grantees can use the applicable portions of Part 3 of the APR ("HOPWA Project Sponsor Information") to collect all the required information from their project sponsors. HOPWA formula grantees can also use Part 3 of the APR to collect data from *their* project sponsors, subsequently aggregating it for CAPER and IDIS reporting.

HUD CPD Objectives and Outcomes

As described in Chapter 2, the new CPD Performance Measurement System includes three primary objectives (suitable living environment, decent housing, and creating economic opportunities) and three outcome categories (availability/accessibility,

affordability, and sustainability in promoting livable communities). Each outcome category can be connected to each of the overarching objectives, resulting in nine groups of outcome/objective statements under which grantees report data to document the results of their activities.

The selection of outcomes and objectives should be guided by the program purpose. Grantees should ask themselves why they are funding an activity in order to select the most appropriate objective and outcome. For HOPWA Program

CPD Performance Measurement System & HOPWA Reporting

Objectives:

- Suitable Living Environment
- Decent Housing* (HOPWA)
- Creating Economic Opportunities

Outcomes:

- Availability/Accessibility
- Affordability* (HOPWA)
- Sustainability in Promoting Livable or Viable Communities

activities, there are some common purposes and themes that will help in this process:

- ☐ The statutory purpose of the HOPWA Program is to meet the housing needs of low-income persons with HIV/AIDS and their families. As a result, the <u>objective</u> will generally be <u>Decent Housing</u>.
 - ➤ HOPWA-funded housing programs should generally be reported under the decent housing objective, regardless of activity type (TBRA, STRMU, facility-based housing development, facility-based housing operations, etc.).

- ➤ Other eligible activities, such as supportive services, permanent housing placement, and housing information services, are support activities intended to make housing more accessible and affordable to persons with HIV/AIDS. As a result, they should also be reported under the decent housing objective.
- Facility-based non-housing activities are the exception to the rule. Such activities generally involve the construction, acquisition and rehabilitation, or lease of a facility to provide shelter or services to beneficiaries. As a result, such activities may be most appropriately reported under the suitable living environment objective.
- ☐ The <u>outcome</u> for HOPWA activities will most commonly be <u>Affordability</u>, but in some instances may be Availability/Accessibility.
 - ➤ Housing activities funded under the HOPWA program, including TBRA, STRMU, and facility-based housing operations, are generally designed to make housing affordable to low-income persons living with HIV/AIDS. As a result, such activities should be reported under the affordability outcome.
 - Other activities, such as supportive services and housing information services, may be reported under the affordability or availability/accessibility outcome. In general, however, they are support activities designed to make housing more affordable to persons with HIV/AIDS.

Exhibit 7-1 provides some guidance concerning which objectives and outcomes may be most appropriate for special needs housing and support activities.

Exhibit 7-1
Suggestions for Choosing an Objective and Outcome: HOPWA-funded Activities

Outcome →	Availability/ Accessibility	Affordability	Sustainability
Objective ↓	,,		
Suitable Living Environment	Activities that increase access or availability to shelter or services that will improve the beneficiary's living environment. Examples: Acquisition and rehabilitation of a non-housing facility (e.g., to operate an emergency shelter).		
Decent Housing	Housing activities focused primarily on improving the quality of, or access to, housing (rather than affordability). Examples: Acquisition and rehabilitation of a community residence for persons with advanced stage HIV infection; or Housing information services.	Housing activities focused primarily on making the housing units affordable. Examples: Homeless prevention assistance (STMRU); TBRA; Facility-based housing operations (e.g., project-based rental assistance); or Deeply subsidized construction or rehabilitation of rental units designed to lower rental payments for persons with HIV/AIDS.	
Creating Economic Opportunities			

As explained in Chapter 2, based on the objectives and outcomes selected, IDIS will identify specific indicators for each activity.

- Only the specific indicators related to the identified activity will appear in the IDIS completion path, thereby simplifying the process of identifying and selecting indicators. The objectives and outcomes will combine with the activity indicator data to produce statements of national significance regarding the results of CPD housing and community development activities.
- ☐ The indicators in the CPD Performance Measurement system represent most of the activities that are undertaken by grantees of the CPD formula grant programs, but HUD acknowledges that there may be some activities that may not fit well into any of the indicator categories. While such activities may be very important to local interests, their numbers would not make a significant impact on a national level and could create a burden for other grantees. These activities should be reported by grantees in the narrative portion of the CAPER.

The re-engineered IDIS includes 18 program-specific indicators, but there are two key indicators that are most relevant to HOPWA activities:2

- ☐ Indicator #11: Tenant-Based Rental Assistance. For the HOPWA Program, this indicator covers both TBRA and STRMU assistance.
 - Under the TBRA indicator, grantees are required to specify, of the total number of households served, the number receiving short-term assistance (i.e., less than 12 months) and the number of homeless and chronically homeless households assisted.
- ☐ Indicator #7: Rental Units Rehabilitated.
 - Of the total number of units rehabilitated, grantees are required to report the number of affordable units. Of those affordable, grantees must

HOPWA Activity Snapshot

According to 2003-2004 national data:

- TBRA and STRMU covered 92% of HOPWA households and accounted for 73% of all program housing costs.
- Rental unit rehabilitation and operations covered 8% of HOPWA households and accounted for 23% of program housing costs.

report the number of units designated for persons with HIV/AIDS (including units receiving assistance for operations).

HOPWA activities may be reported under some of the other indicators, but as the textbox to the right shows, these two indictors will cover a majority of HOPWA-funded projects.

² Refer to Chapter 2, Exhibit 2-3 for a list of the 18 program-specific indicators.

HOPWA Reporting in the Context of the CPD Indicators

The revisions to IDIS will significantly change the structure of performance reporting for HOPWA grantees. The previous version of IDIS included five HOPWA completion paths:

Facility-Based Housing;
Facility-Based Non-Housing;
Scattered-Site Housing;
Housing Information/Resource Identification/Administration; and
Supportive Services.

Under IDIS 10.0, the five eligible HOPWA reporting categories have been expanded to ten. (See screen below.)

```
11/18/05 10:59
                            HOPWA ACTIVITY
                                                                    C04MP01
Project Number: 2 Program Year: 2002
                                                IDIS Activity ID: zzzzzzz9
 Project Title: HOPWA TEST PROJECT
Activity Name: TEST
 Place an "X" to select the type of activity:
                _ Facility-based Housing Operations
                _ Facility-based Housing Development
                _ Facility-based Non-housing
                _ Tenant-based Rental Assistance
                _ Short-term Rent Mortgage Utility
                _ Housing Information
                _ Resource Identification/TA
                _ Administration
                _ Supportive Services
                  Permanent Housing Placement
Name of Organization carrying out the activity, if not grantee:
Is organization faith-based? (Y/N): _
Is organization community-based? (Y/N): _
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F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE
 F10=GO TO REVISE ACTIVITY
```

Key changes are as follows:

- ☐ Facility-Based Housing has been separated into Facility-Based Housing Operations and Facility-Based Housing Development,
- ☐ Separate categories have been created for TBRA and STRMU, which were previously grouped under Scattered-Site Housing;

	Separate activities were created for Housing Information, Resource Identification and Administration; and								
	Permanent Housing Placement was separated from Supportive Services.								
The	The next part of this chapter focuses on the data requirements under each activity.								
Faci	lity-Based Housing Development								
the a	Facility-based housing development activities include any expenditure associated with the acquisition, rehabilitation, conversion, or repair of a facility to provide housing to HOPWA-eligible households. This category also includes costs related to new construction for single room occupancy (SRO) dwellings and community residences.								
Data	Required								
	tees conducting activities related to facility- ollowing information:	based housing development must repor							
	Facility type (short-term, SRO, communi	ty residence, or other).							
	Number of units by type of unit (SRO, 0E	BR, 1BR, 2BR, 3BR, 4BR, or 5+BR).							
	Date of closing or lease execution.								
	Date construction or rehabilitation began.	HUD Homeless Definition HUD defines a homeless							
	Date construction or rehabilitation completed.	person as someone who is sleeping in an emergency shelter or a place not meant for							
	Date first operations staff was hired.	human habitation (e.g., on the streets, in a car, in an							
	Date residents began to occupy the facility.	abandoned building). HUD's definition of homeless does not include doubled-up or							
	Site expenditures (related to the acquisition, rehabilitation/conversion/repair, new construction, and/or technical assistance								
	The number of units that meet Energy St	tar Standards.							
	Energy Star is a whole-house building and inspection standard for new construction and gut rehabilitation intended to achieve significant energy savings for the owner and/or tenant over time. See Appendix 1 for more information about this standard.								
	The number of units meeting Section 50-	4 accessibility standards.							
	The number of units of designated for homeless persons and families.								

> Of the number of units designated for the homeless, the number specifically designated for the chronically homeless.

The following IDIS screens illustrate the data required for HOPWA-funded facility-based housing development activities:

11/29/05 13:27	FACILITY-BASI	ED HOUSI	NG DEVEI	LOPMENT	1	C04MP02
Project Number: 2 Pro Project Title: HOPWA TEST P Activity Name: TEST	-	002	IDI	IS Activ	rity ID:	zzzzzzz9
FACILITY TYPE:						
	0 SRO BDRM	1 DDDMC				
UNITS BY FACILITY TYPE _	BDRM					BDRMS
DATE OF CLOSING/LEASE EXEC	UTION: / _	_ /	_			
DATE CONSTRUCTION/REHAB ST	ARTED: / _ LETED: / _		_ _			
DATE OPERATIONS STAFF HIRE	D : _ / _	_ /	_			
DATE RESIDENTS BEGAN TO OC	CUPY : / _	_ /	_			
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1	11/29/05	13:36		FACILITY-	BASED	HOUSING	DEV	ELOPMEI	NT	C04M	P03
	Project		HOPWA TES	Program Y ST PROJECT		2002		IDIS	Activity	ID:	ZZZZZZ
	SITE EX	PENDITUR	ES								
		REHAB/C	~	JISITION: N/REPAIR:	_						
			NEW CONST	TRUCTION:							
				OTHER:							
							\$0				
				PUBLIC ENT ANTIAL" RE			_				
				messages) F5=PROJ		F7=PR	EV	F8=NEX	KT F9=S	AVE	

11/29/05 13:36 FACILITY-BASED HOUSING DEVELOPMENT CO4MP20							
Project Number: 2 Program Year: 2002 IDIS Activity ID: zzzzzzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST							
Activity involved: Enter "X" by the appropriate category: _ Construction Rehabilitation							
Units							
Units completed (from MP02): 99,999 The number meeting Energy Star standards:							
Section 504-accessible:							
Designated for the homeless: Of those, the number for the chronically homeless:							
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE							

Facility-Based Housing Operations

Facility-based housing operations includes expenditures associated with leasing a building to provide housing to eligible households, general housing operations (e.g., maintenance, security, insurance, utilities, etc.), and the provision of project-based rental assistance.

Data Required

Grantees conducting activities related to facility-based housing development must report the following information:

- ☐ Facility type (short-term, SRO, community residence, or other).
- □ Number of units by type of unit (SRO, 0BR, 1BR, 2BR, 3BR, 4BR, or 5+BR).
- ☐ Site expenditures (related to operating costs, leasing, technical assistance, and/or rental assistance).

Defining Chronic Homelessness

HUD defines a <u>chronically homeless</u> <u>person</u> as an unaccompanied homeless individual with a disabling condition who has either (1) been continuously homeless for a year or more; or (2) has had at least four episodes of homelessness in the past three years.

A <u>disabling condition</u> is defined as a diagnosable substance use disorder, serious mental illness, developmental disability, or chronic physical illness or disability, including the co-occurrence of two or more of these conditions.

- ☐ Total facility-based assistance operations expenditures.
- □ Number of **households** receiving facility-based housing assistance, including:
 - The number of households that were homeless immediately prior to receiving the housing assistance; and

- Of the number of previously homeless, the number of chronically homeless households.
 Number of persons receiving facility-based housing assistance, broken down by:

 The number of persons with HIV/AIDS; and
 The number of other family members.

 Number of persons receiving assistance by age, gender, race, and ethnicity.³
 Number of households receiving assistance by income category.
 Prior living situation of households.⁴
 Number of households exiting the program, by destination or life event (e.g., private housing, other housing subsidy, jail/prison, etc.).
 - In the event of household fracture, grantees should report the destination information for the eligible person with HIV/AIDS.

The following IDIS screens illustrate the data needed for HOPWA-funded facility-based housing operation activities:⁵

11/29/05 13:27	FACILITY-	-BASED HO	USING		C	4MP02
Project Number: 2 Program Project Title: HOPWA TEST PROJEC Activity Name: TEST)2	IDIS	Activity	ID: zz	zzzzzy
FACILITY TYPE:	0	1	2	3	4	5+
QRO.	BDRM					
UNITS BY FACILITY TYPE						
DATE OF CLOSING/LEASE EXECUTION	n: _ \ _	_ /				
DATE CONSTRUCTION/REHAB STARTED COMPLETED	D: _ / _	/				
DATE OPERATIONS STAFF HIRED	: _ / _	_ /				
DATE RESIDENTS BEGAN TO OCCUPY	: _ / _	_ /				
(This line reserved for message F3=VALDT F4=MAIN MENU F5=PF		F7=PREV	F8=NE	EXT F9=	SAVE	

³ Age, gender, race, and ethnicity are to be reported for ALL persons, including the HOPWA-eligible person and family members.

⁴ Prior living situation is to be reported for the household. In the event that the household was fractured, prior living situation should be reported for the HOPWA-eligible person only.

⁵ For facility-based housing operation activities, grantees need only report "Facility Type" and "Units by Facility Type" on screen C04MP02.

11/29/05 13:36 FACILITY-BASED HOUSING - OF	PERATIONS	C04MP03
Project Number: 2 Program Year: 2002 Project Title: HOPWA TEST PROJECT Activity Name: TEST	IDIS Activity ID:	zzzz9
SITE EXPENDITURES		
LEASE:	_	
OPERATING COSTS: TECHNICAL ASSISTANCE: RENTAL ASSISTANCE: OTHER:	- - -	
IS THE SITE OWNED BY A PUBLIC ENTITY? (Y/N): _		
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FACILITY-BASED HOUSING - OPERATIONS C04MP05
Project Number: 2 Program Year: 2002 IDIS Activity ID: zzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST
Number of Households Households
A) Receiving Housing Assistance:
B) Of A (above), Previously Homeless:
C) Of B (above), the Number of Chronically Homeless:
Number of Persons Receiving HOPWA Assistance: Persons with HIV/AIDS: Other Family Members: Total: 99,999
Total Facility-Based Assistance Operations Expenditures:
Data current as of:// Final Data for Annual Report (Y/N): _
(This line reserved for messages)
F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE

11/21/05 15:22	FACILITY-BASE	ED HOUSING -	- OPERATIONS	C04MP06
Project Number: 2	Program Year	c: 2002	IDIS Activi	ity ID: zzzzz9
Project Title: HOPWA Activity Name: TEST	TEST PROJECT			
DEMOGRAPHICS				
AGE AND GENDER	UNDER 18 1	18-30 31	1-50 OVER 50	TOTAL
MALE: FEMALE:				00000 00000
r emale.	00000	00000	0000 00000	00000
INCOME GROUP OF I	NDIVIDUALS AND F	FAMILY UNITS	S	
\$0-250 \$251	-500 \$501-1000	\$1001-15	\$1501-2000) OVER \$2000
				
(This line reserved	for messages)			
F3 = VALDT F4 = MAI	N MENU $F5 = PRC$	OJ INFO F7	= PREV F8 = NEX	KT F9 = SAVE

11/21/05 15:30	FACILITY-BASED HOUSING C	PERATIONS	C04MP08
Project Number: 2 Project Title: HOPWA TES Activity Name: TEST	Program Year: 2002 T PROJECT	IDIS Activity	ID: zzzzz9
RECENT LIVING SITUATION	COUNTS		
PARTICIPANT COUNT (This line reserved for	Emergence Psychiatrice Substance Abuse Hospita Ja Domestice Living W/Relative Renta Participant-Owne	Il Housing: Ey Shelter: E Facility: Treatment: Il/Medical: Iil/Prison: E Violence:	
F3=VALDT F4=MAIN MENU	F5=PROJ INFO F7=PREV	F8=NEXT F9=S	AVE

FACILITY-BASED HOUSING STABILITY OUTCOMES	C04MP07
Project Number: 2 Program Year: 2002 IDIS Activity ID: Project Title: HOPWA TEST PROJECT Activity Name: TEST	zzzzzzz9
Total Supported with Facility-Based Assistance: 99,999 Continuing Facility-Based Assistance into Following Year:	
# of Households exiting Facility-Based Housing for (Destination/Life E	vent):
Private Housing: Temporary Housing: Other HOPWA: Emergency Shelters: Other Housing Subsidy: Jail/Prison: Institution: Disconnected: Death/Life Event:	
Total Exiting: 999,999	
Data current as of:// Final Data for Annual Report (Y/N): _	
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F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE	

Facility-Based Non-Housing Activities

Facility-based non-housing activities include expenditures associated with the construction, acquisition, rehabilitation, conversion, lease, or repair of a non-housing facility, such as a facility that will provide supportive services. Under the revised IDIS system, there will not be any significant changes to reporting on facility-based non-housing activities.

Data Required

Similar to before the revisions, grantees conducting facility-based non-housing activities will be required to report the following data:

- ☐ Date of closing or lease execution.
- □ Date of construction or rehabilitation began.
- Date construction or rehabilitation completion.
- Date first operations staff was hired.
- Date supportive services were first offered.

Tenant Based Rental Assistance

Tenant based rental assistance (TBRA) is a housing subsidy provided for use on the open rental market. The tenant holds a lease with a private landlord for a unit that is rented at or under Fair Market Rent and that meets Housing Quality Standards.

Data Required

Grantees conducting TBRA activities must report the following information:

- □ Number of **households** receiving TBRA, including:
 - > The number of previously homeless households; and
 - Of the number of previously homeless households, the number of chronically homeless households.
- ☐ Number of **persons** receiving TBRA, broken down by:
 - > The number of persons with HIV/AIDS; and

Reporting Facility-Based Non-Housing Operations Expenditures

Note that the "Facility-Based Non-Housing" category captures only development expenditures, not operations expenditures. Operations expenditures and other direct costs related to service delivery should be reported under the supportive services category. For grantees that provide more than one type of supportive service, operations expenditures should be apportioned to each service based on the percentage of the entire supportive services budget that activity represents.

> The number of other family members.
Number of persons receiving assistance by age, gender, race, and ethnicity. ⁶
Number of households receiving assistance by income category.
Prior living situation of household . ⁷
Number of households exiting the program, by destination or life event (e.g., private housing, other housing subsidy, jail/prison, etc.).

In the event of household fracture, grantees should report the destination information for the eligible person with HIV/AIDS.

The following IDIS screens illustrate the data needed for HOPWA-funded TBRA activities:

TENANT-BASED RENTAL ASSISTANCE C04MP05
Project Number: 2 Program Year: 2002 IDIS Activity ID: zzzzzzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST
Number of Households: A) Receiving Housing Assistance: B) Of A (above), Previously Homeless: C) Of B (above), the Number of Chronically Homeless:
Number of Persons Receiving HOPWA Assistance: Persons with HIV/AIDS: Other Family Members: Total: 99,999
Total TBRA Expenditures:
Data current as of:// Final Data for Annual Report (Y/N): _
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE

 $^{^{6}}$ Age, gender, race, and ethnicity are to be reported for **all** persons, including the HOPWA-eligible person and family members.

⁷ Prior living situation is to be reported for the household. In the event that the household was fractured, prior living situation should be reported for the HOPWA-eligible person only.

11/21/05 15:22	TENANT-BASED I	RENTAL ASS	ISTANCE		C04MP06
Project Number: 2 Project Title: HOPWA Activity Name: TEST	_	ar: 2002		IDIS Activi	ty ID: zzzz9
DEMOGRAPHICS					
AGE AND GENDER MALE: FEMALE: INCOME GROUP OF I	UNDER 18 00000	18-30 00000 FAMILY UN	00000	OVER 50 	TOTAL 00000 00000 00000
\$0-250 \$251 ————————————————————————————————————	-500 \$501-100 	00 \$1001	-1500 -	\$1501-2000 	OVER \$2000
(This line reserved : F3 = VALDT F4 = MAI	for messages) N MENU F5 = PH	ROJ INFO	F7 = PRE	CV F8 = NEX	T F9 = SAVE

11/21/05 15:30 TENANT-BASED RENTAL ASS	SISTANCE	C04MP08
Project Number: 2 Program Year: 2002 Project Title: HOPWA TEST PROJECT Activity Name: TEST	IDIS Activity 1	ID: zzzz9
RECENT LIVING SITUATION COUNTS		
Emergenc Psychiatric Substance Abuse Hospita Ja Domestic Living W/Relative Renta Participant-Owne	Il Housing: Ty Shelter: Facility: Treatment: Il/Medical: Iil/Prison: Violence:	
F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV	F8=NEXT F9=SAV	/E

TBRA HOUSING STABILITY OUTCOMES C04MP07
Project Number: 2 Program Year: 2002 IDIS Activity ID: zzzzzzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST
Total Supported with TBRA Assistance: 99,999
Continuing TBRA into Following Year:
Number of Households exiting TBRA Assistance for (Destination/Life Event):
Private Housing: Temporary Housing: Other HOPWA: Emergency Shelters: Other Housing Subsidy: Jail/Prison: Institution: Disconnected: Death/Life Event:
Total Exiting: 999,999
Data current as of:// Final Data for Annual Report (Y/N): _
(This line reserved for messages)
F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE

Short-Term Rent, Mortgage, and Utility (STRMU) Assistance

In the HOPWA Program, short-term assistance is separate from TBRA for reporting purposes. STRMU is a housing subsidy provided to prevent homelessness of mortgagers or renters in their current place of residence. Assistance may be provided for a period of up to 21 weeks in any 52-week period.

Data Required

Grantees providing STRMU assistance must report the following:

- ☐ Total number of **households** receiving STRMU assistance, including (of the total):
 - ➤ The number of previously homeless households and, of this number, the number of chronically homeless households;⁸
 - The number that received mortgage assistance;
 - > The number that received assistance in the prior reporting year; and
 - > The number that received assistance in the prior two reporting years.
- ☐ Total number of **persons** receiving STRMU assistance, broken down by:
 - The number of persons with HIV/AIDS; and

⁸ HUD has identified the need for a technical edit to screen C04MP05. Because an individual must be in permanent housing in order to be eligible for STRMU assistance, there should be no households reported under items B (previously homeless) and C (chronically homeless). These data elements will be deleted when Phase I of the re-engineered system is released this fall.

- The number of other family members.
 Number of persons receiving assistance by gender, age, race, and ethnicity.⁹
 Number of households receiving HOPWA assistance by income category.
 Prior living situation of household.¹⁰
 Number of households exiting the program, by destination or life event (e.g., private housing, other housing subsidy, jail/prison, etc.).
 - ➤ In the event of household fracture, grantees should report the destination information for the eligible person with HIV/AIDS.
- ☐ Total STRMU expenditures and, of that total, the amount of STRMU expenditures spent on mortgages.

The following IDIS screens illustrate the data required for STRMU activities:

SHORT TERM RENT MORTGAGE UTILITY CO	4MP05
Project Number: 2 Program Year: 2002 IDIS Activity ID: zzz: Project Title: HOPWA TEST PROJECT Activity Name: TEST	zzzz9
Number of Households: A) Receiving Housing Assistance: B) Of A (above), Previously Homeless: C) Of B (above), the Number of Chronically Homeless: D) Of A (above), the number assisted with mortgage assistance:	
Number of Persons Receiving HOPWA Assistance: Persons with HIV/AIDS: Other Family Members: Total: 99,999	
i) Total STRMU Expenditures: ii) Of i), the amount of STRMU Expenditures spent on Mortgages:	-
Data current as of:// Final Data for Annual Report (Y/N): _	
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE	

⁹ Age, gender, race, and ethnicity are to be reported for **all** persons, including the HOPWA-eligible person and family members.

¹⁰ Prior living situation is to be reported for the household. In the event that the household was fractured, prior living situation should be reported for the HOPWA-eligible person only. Note that because an individual must be in permanent housing to be eligible for STRMU assistance, previous living situation should either be "rental housing" or "participant-owned housing."

11/21/05 15:22 SHORT TERM RENT MORTGAGE UTIL	LITY C04MP06
Project Number: 2 Program Year: 2002 Project Title: HOPWA TEST PROJECT Activity Name: TEST	IDIS Activity ID: zzzz9
DEMOGRAPHICS	
AGE AND GENDER UNDER 18 18-30 31-50 MALE:	00000
\$0-250	\$1501-2000 OVER \$2000
(This line reserved for messages) F3 = VALDT F4 = MAIN MENU F5 = PROJ INFO F7 = N	PREV F8 = NEXT F9 = SAVE

11/21/05 15:30 SHORT TERM RENT MORTGAGE UTILITY	C04MP08
Project Number: 2 Program Year: 2002 IDIS Activity Project Title: HOPWA TEST PROJECT Activity Name: TEST	ID: zzzz9
RECENT LIVING SITUATION COUNTS	
PARTICIPANT COUNTS / FROM Homeless/Streets: Transitional Housing: Emergency Shelter: Psychiatric Facility: Substance Abuse Treatment: Hospital/Medical: Jail/Prison: Domestic Violence: Living W/Relatives/Friends: Rental Housing: Participant-Owned Housing: Other Situations:	
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SA	AVE

STRMU HOUSING STABILITY OUTCOMES C04MP07
Project Number: 2 Program Year: 2002 IDIS Activity ID: zzzzzzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST
A) Total Supported STRMU Assistance (Current Report Year): 99,999 B) Of A (above), number assisted in prior report year: C) Of A (above), number assisted in 2 prior report years:
Number of Households exiting STRMU Assistance for (Destination/Life Event):
Private Housing: Temporary Housing: Other HOPWA: Emergency Shelters: Other Housing Subsidy: Jail/Prison: Institution: Disconnected: Death/Life Event: Total Exiting: 999,999
Data current as of:// Final Data for Annual Report (Y/N): _
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE

Supportive Services

HOPWA funds may be used to provide an array of supportive services to eligible beneficiaries. Examples include case management, meals and nutritional services, adult day care, education, employment assistance, alcohol and drug abuse services, mental health services, transportation assistance, and limited use of funds for uncovered medical services (subject to program limitations).

☐ Services can be provided in conjunction with housing assistance or individually, but must always be reported as a separate activity.

Data Required

Grantees providing supportive services activities must report the following:

- ☐ The number of persons receiving support services in coordination with housing assistance, broken down by:
 - > The number of persons with HIV/AIDS; and
 - > The number of other family members.
- ☐ The number of persons receiving supportive services only, broken down by:
 - The number of persons with HIV/AIDS; and
 - > The number of other family members.
- ☐ The amount expended on each service activity.

☐ The number of jobs that resulted from education and employment assistance expenditures.¹¹

The following IDIS screen shows the data required for supportive service activities:

11/21/05 15:36	SUPPORTIVE SER	VICES	C04MP09
Project Number: 2 Pr PROJECT TITLE: Urban Renew ACTIVITY NAME: TEST	-		000000001015
Supportive Services Began	: / /		
ENTER AMOUNT FOR SUPPORTIV		APPLY :	
1. Outreach	/3 t- Duft-		
 Case Mgmt/Client Advoca Life Management (Outside) 			
4. Nutritional Services/Me			
5. Adult Day Care and Pers			
6. Child Care and Other Ch	nildren's Services		
7. Education 8. Employment Assistance			
9. Alcohol and Drug Abuse	Services		
10. Mental Health Services			
11. Health/Medical/Intensiv	ve Care Services		
12. Other 13. Number of Jobs that res	ulted from items 7	AND 8	
(This line reserved for me		AND 0	
	F5=PROJ INFO F7=	REV F8=NEXT	F9=SAVE

11/29/05 14:55	SUI	PPORTIVE	SERVICES	(C04MP17
-	: 2 Program Ye HOPWA TEST PROJECT TEST	ear: 200	2	IDIS Activity II): zz9
DEMOGRAPHICS					
OTHE	PERSONS WITH HIV R PERSONS IN FAMILY	V/AIDS:	RECEIVINC SUPPORTIVE S W/HOUSINC ASSISTANCE	SUPPORTIVE SERVICE ONI	VE ES LY - -
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE					

¹¹ On screen C04MP09, item 13 refers to the number of HOPWA beneficiaries placed in employment. Note that grantees may report the number of job placements resulting from **any** applicable supportive service activity (e.g., case management) – not just items 7 (education) and 8 (employment assistance). Note that HUD will be updating the "access to care" indicators in a future IDIS release.

Permanent Housing Placement

As described earlier, permanent housing placement has been separated from supportive services for reporting purposes. Permanent housing placement services include expenditures that help establish a household in a housing unit, including (but not limited to) reasonable costs for security deposits.

Data Required

Grantees providing permanent housing placement services are required to report the following data:

- ☐ Total number of households receiving housing placement assistance.
- ☐ Total housing placement expenditures.

The following IDIS screen illustrate the data required for permanent housing placement activities:

11/29/05 14:31 HOUSING INFORMATION/PERMANENT	HOUSING	PLACEMENT	C04MP16
Project Number: 2 Program Year: 2002 Project Title: HOPWA TEST PROJECT Activity Name: TEST	IDIS	Activity ID:	zzzzzzz9
Total households receiving assistance: Total Expenditures:			
(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV	F8=NE)	KT F9=SAVE	

Housing Information and Resource Identification

Under IDIS version 7.0, housing information services, resource identification, and administration were reported under one category. Under the re-engineered IDIS (version 10.0), there is a separate reporting path for each activity.

Data Required

Grantees using HOPWA funds to provide housing information services must report the following data:

	Number of households receiving housing information services.					
	Total expenditures.					
	n contrast, grantees providing resource identification services need only report the amount expended.					
The following two screens illustrate the data required for housing information and resource identification activities:						
	11/29/05 14:31 HOUSING INFORMATION/PERMANENT HOUSING PLACEMENT CO4MP16					
	Project Number: 2 Program Year: 2002 IDIS Activity ID: zzzzzzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST					
	Total households receiving assistance:					
	Total Expenditures:					
	(This line reserved for messages) F3=VALDT F4=MAIN MENU F5=PROJ INFO F7=PREV F8=NEXT F9=SAVE					
r	11/01/05 15.44 HOUGING INFORMATION/PERCHAPAR ID/ADMINISTRATION COAMPIL					
	11/21/05 15:44 HOUSING INFORMATION/RESOURCE ID/ADMINISTRATION C04MP11 Project Number: 2 Program Year: 2002 IDIS Activity ID: zzzzzzz9 Project Title: HOPWA TEST PROJECT Activity Name: TEST					
	EXPENDITURES OF HOPWA FUNDS					
	HOUSING INFORMATION SERVICES: RESOURCE ID: GRANTEE ADMINISTRATIVE COSTS: GRANTEE SPONSOR ADMINISTRATIVE COSTS:					
	TOTAL HOPWA EXPENDITURES: \$0					
	PLEASE INPUT HOPMA EXPENDITURES					

Interaction Between HOPWA and Homeless Program Reporting

All grantees that target housing and/or services to homeless households should coordinate their activities with the local or state Continuum of Care in which they are located.

A Continuum of Care (CoC) is a local or state consortia of governmental and private funders and service providers. It is the entity to which HUD has given the responsibility and authority to (1) create strategic plans for reducing homelessness within the community; and (2) submit the consolidated application for HUD McKinney-Vento competitive grant funds.
Some CoCs cover a single city or county, but many cover a metropolitan area, a group of counties, a large portion of a state, or the entire state.
Because of the correlation between incarceration, substance abuse, HIV/AIDS, and homelessness, it is important for HOPWA providers to participate in Continuum of Care planning and coordination.

To locate the Continuum of Care in a community, visit HUD's website at http://www.hud.gov/offices/cpd/homeless/programs/cont/coc/.

Continuums of Care are also responsible for implementing a Homeless Management Information System, or HMIS.

- ☐ HUD was directed by Congress to generate an unduplicated count of homeless individuals in the Unites States. In order to accomplish this, HUD established a goal for each of its CoC grantees to design and implement an HMIS.
 - ➤ HMIS is an electronic data collection tool that facilitates the collection of information on homeless individuals and families using residential or other homeless assistance services. The data will provide greater understanding of the number, location, characteristics, and needs of homeless persons.
 - ➤ HOPWA-funded providers targeting homeless persons are required to participate in their local HMIS.¹²
 - ➤ HOPWA projects that assist persons who are homeless but do not target this sub-population are not required to participate in HMIS. However, such projects are encouraged to consider the benefits of HMIS in coordinating assistance for clients and in reporting to funders and other stakeholders.
 - ➤ HOPWA grantees may find participation in HMIS is useful for a number of reasons, including:

¹² For more information, see: U.S. Department of Housing and Urban Development. "Homeless Management Information Systems (HMIS): Data and Technical Standards Final Notice." *Federal Register*, 2004.

- Reducing the amount of data entry by linking systems;
- Gaining a better understanding of the characteristics of the population served (and therefore developing more appropriate and more effective programs and services);
- Creating easier access for clients by decreasing the number of times information must be provided;
- Preventing the duplication of services; and
- Allowing easier access to data for reporting purposes.
- While HUD has not yet established a deadline for implementation, HUD ranks CoC funding applications in part on the continuum's HMIS progress.

Understanding the Connection Between HMIS, IDIS, and Other HUD Reporting Requirements

What is the connection between HMIS, the CPD Performance Measurement System, and other HUD reporting requirements, such as the Annual Performance Report (APR) and Consolidated Annual Performance and Evaluation Reports (CAPERs)?

- □ HMIS is a tool that facilitates the collection of client-level data. It can be used to measure performance and outcomes for a single provider or across an entire CoC. It can also be aggregated for program and community-level reporting in APRs, CAPERs, and IDIS.
 - HMIS data can help communities understand trends and patterns in a way that CAPER, APR, and IDIS data cannot. This information is essential to making informed, strategic decisions about the best way to spend limited resources at the local level.
 - HMIS provides a rich set of variables covering both basic demographic characteristics and characteristics that change over time and can be measured at program entry and exit, such as income, employment, and health status. The ability to control for the characteristics of the population served is especially useful for comparing outcomes across service providers or across programs.
- ☐ In contrast, the APRs, CAPERs, and IDIS are program-level reporting systems and are not designed to fully capture client-level outcomes. However, they provide HUD with aggregate national performance data, which allows HUD to report to Congress on program accomplishments, justify budget requests, and make informed policy decisions at the national level.
- □ Recent changes to the HOPWA APR, CAPER, and IDIS screens were aligned with HMIS Universal Data Elements for race and ethnicity, prior living situation, and special needs categories to improve efficiency with regards to data collection and reporting. Integration with HMIS outcomes were also considered when

	developing the HOPWA Housing Stability and Access to Care and Support outcomes.				
	Pages 24–26 of the HOPWA APR provide a listing of the HMIS data elements that have been incorporated into the APR or are recommended for use in HOPWA programs.				
Additional Resources					
	HUD HOPWA Home Page: Information, resources, and notices for HOPWA formula and competitive programs, including performance measurement guidance, FAQs, technical assistance resources, and other important information. See				
	http://www.hud.gov/offices/cpd/aidshousing/programs/index.cfm.				
	Revised CAPER: Definitions, forms, worksheets, and instructions for formula grantees completing the CAPER. See www.hud.gov/offices/cpd/aidshousing/programs/revisedcaper.pdf .				
	HUD's HMIS Information Center: See www.hmis.info .				
	Questions can be addressed to the Office of HIV/AIDS Housing at hopwa@hud.gov .				